


What you're looking for most

*is satisfaction.*

The background of the advertisement is a photograph of a blue sky with white, wispy clouds. The clouds are scattered and vary in density, creating a soft, airy texture. The overall color palette is dominated by light blues and whites, giving the image a clean, fresh, and serene appearance.



## Your Satisfaction

If satisfaction is what you're seeking, you'll find it in a HotSpring<sup>®</sup> Spa. HotSpring Spas transcend the sum of their parts to become a complete, coordinated system of relaxation and comfort. They are simple to operate and maintain with a wide variety of unique jets, silent operation, unsurpassed energy efficiency and durability that guarantees years of total satisfaction. For over 27 years, Watkins Manufacturing Corporation has pioneered breakthroughs in the spa industry, leading to numerous awards for their exceptional innovations. No wonder over 600,000 proud owners have made HotSpring Spas the world's number one selling brand of portable hot tub. They are recognized as the market leader, with a global network of over 850 dealers and service centers in 60 countries.

## Our Service

Real service is what you receive, not what you're promised. This is why Onsen is renowned as the service leader. Onsen received HotSpring Spa's first National Customer Satisfaction Award in 1992. In 1997, Onsen was awarded the National Outstanding Service Department Award. Onsen's exclusive services, like Free Test Soaks, Free Site Assessment, Guaranteed Trade-in Value, Operation Cost Guarantees and Free Warranty-End Check Ups add up to a service commitment that insures your spa will operate for years to come. It is the kind of service that gives you peace of mind as well as a true sense of satisfaction.



the satisfaction you want most

## Our Guarantee

A guarantee should be just that: in the event of a problem, the issue will be taken care of promptly and efficiently. At Onsen, we wouldn't have it any other



way. Our guarantees, as well as those of HotSpring, are straight forward and comprehensive. Made of the highest quality materials and state-of-the-art components, HotSpring Spas are engineered and built for the realities of daily use. HotSpring Spas have the

most complete warranty in the industry – a full five years parts and labor on virtually every component and seven years parts and labor on surface structure. We'll even guarantee your operating costs. You see, what we're really guaranteeing is your satisfaction.

## Our Hourly Rentals

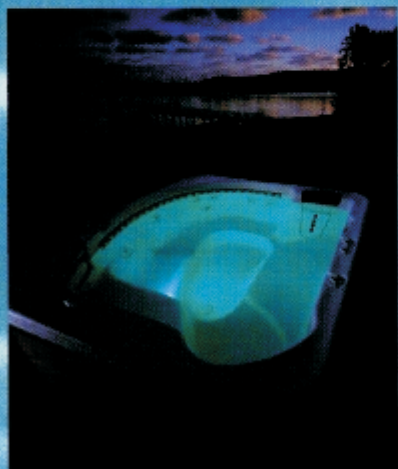
Soaking in a spa is one of the nicest things we know that you can do for your body. It eases tensions, relaxes muscles and improves circulation. It just makes you feel better as it melts and soothes away daily stress – hydrotherapy for the body and mind. We invite you to enjoy one of our 14 private spa rooms in a quiet garden setting. Each room has its own covered dressing area, shower and spa complete with hydro jets, including the patented MotoMassage.™ Open to the sky, it's a perfect setting to savor a frosty winter's eve, a starry summer night or even the cool rain showers of Oregon. The facility is open year 'round and rentals are on an hourly basis. Soaking is a fun activity to share with family and friends or to give as a gift to someone special. For your enjoyment we offer a number of special programs for frequent visitors.



*"When we were in the market for a new spa, all of our friends told us that while it was a good thing to shop around, we should buy our spa from Onsen and no one else. Our friends were right. We got the best service, most helpful sales people and the best product at Onsen...Thank you for supplying us with the best available spa on the market and for providing service for it quickly and efficiently..."*

*June & David Brooks  
Eugene, Oregon*

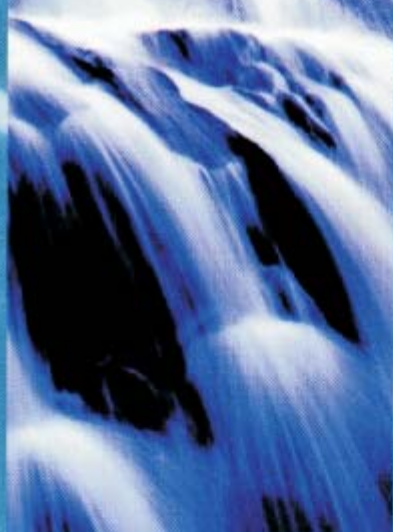
We are proud of our reputation for quality products and superior service. It is hard-earned. We sincerely hope that you will give us the opportunity to continue to build that reputation and to provide you with what we enjoy giving most – satisfaction.



**ONSEN**  
*Spa Rentals and Sales*

1883 Garden Avenue Eugene, Oregon 97403  
541.345.9048  
[www.onsenspasa.com](http://www.onsenspasa.com)

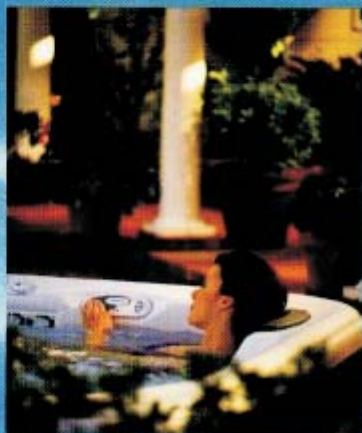
built for a lifetime of relaxation.™



## Our Story

Since 1981 Onsen (pronounced Ōn-sən) has been offering the finest in spa sales, service and hourly hot tub rentals. We feature HotSpring® Spas both for sale and in our rental units because we believe they are the highest quality spas made today. Our belief in the product and our passion for customer satisfaction has allowed us to rank consistently in the top 20 HotSpring Spa dealerships nationwide.

Onsen offers an experience that is rare in today's marketplace—the experience of satisfaction. It's more than a warm greeting or a great product. It's understanding that your needs are individual and unique, and that until they are met completely, there can be no satisfaction. Our goal is to assure you that we'll listen to what you want and find a way to provide it.



ŌNSEN  
*Spa Rentals and Sales*

your source of satisfaction.



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